

Title	Utilities Service of Rangsit City Municipality, Thunyaburi District, Pathumthani Province
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Abstract

The objectives of this research were 1) to study level utilities service 2) to compare utilities service of Rangsit City Municipality, Thunyaburi district, Pathumthani province classified by personal factors. This research was quantitative method research. The conceptual framework of this research was used concept and theories of Millet. The population of the study consisted of 83,627 people who aged 18 years over and had domicile in Rangsit City Municipality, Thunyaburi district, Pathumthani province determined by Taro Yamane. The samples were 400 people. The instrument used in the study was a questionnaire. The reliability was .93. Statistics used for data analysis were percentage, frequency, mean, standard deviation, t-test, and One Way ANOVA.

The research results revealed that: 1) level of utilities service as a whole was at much level. When considering each aspect in order from the highest average to the lowest found that 4 aspect were at much level namely, providing adequate services aspect , on time service aspect, providing services equally aspect , progressive service aspect and services on an ongoing aspect. 2) Comparison result on utilities service of Rangsit City Municipality, Thunyaburi district, Pathumthani province found that people with different genders, statuses , educational levels and occupations showed no difference on student' s satisfaction and people with different ages showed difference at statistically significant level of .05. The benefit of this research was services on an ongoing aspect, Rangsit city municipality must be used as part of the administration of utilities in order to bring satisfaction to the people

Keywords: service, utilities, Rangsit city Municipality, Thunyaburi district Pathumthani province